

Below are your tasks for the next seven days in the subject listed above.

Component 2 – Learning Aim A: Different types of services and barriers to accessing them.

Task 1:

- So far, you should now have completed ‘Pass 1’, ‘Pass 2’ and ‘Merit 1’ for Component 2, Learning Aim A.
- You will now complete ‘Distinction 1’;

“Assess the suitability of health and social care services for individuals in a given scenario, making justified and realistic suggestions for how barriers for one service can be overcome”.

Scenario 1:

Sophia's mom has taken her to her physiotherapy appointment at Birmingham's Children's Hospital. When they arrived at the appointment, there was no ramp or lift up to the building. The entrance only had steps up to the building. Therefore, Sophia's mom had to take her into another entrance at the hospital. When they made it to the appointment, Sophia's mom was told that she would have to wait as they were running over on time due to the high number of patients they were seeing that day. This then delayed Sophia being fed, as they did not get home in time for Sophia's usual lunch time.

Was this a positive experience?

Rate this service:

1 (outstanding)

2

3

4

5 (Unsatisfactory)

Scenario 2:

Sophia's mom has taken her to her physiotherapy appointment at Birmingham's Children's Hospital. When they arrived at the appointment the entrance was easily accessible and they were greeted by a member of reception and asked if they needed any assistance. Sophia was called into her appointment on her appointment time, she had a 30 minute appointment which consisted of assessment of her ability and planning out the next steps in order to improve her strength in her legs, in order to help her walk. This was assisted with a sign translator for Sophia, meaning that she could communicate for herself fully to the physiotherapist for the way in which she felt. Sophia's physiotherapist has gave Sophia exercises to do at home before her next appointment and has requested to see her at the same time each week.

Was this a positive experience?

Rate this service:

1 (outstanding)

2

3

4

5 (Unsatisfactory)

Complete the table assessing one of the services provided by...

- Rating the service (1-5)
- Strengths and weaknesses
- Explain and solve one barrier

Needs	Service Chosen and Rating (1 = Outstanding 5 = Very Unsatisfactory)	Chosen Barrier (From Merit task)	Solution and Justification	Other Solutions that you thought of but would not work – and why?
Sophia - Sophia has CHARGE syndrome. This means she has particular weakness in her legs.	Birmingham Children's Hospital – 5/5 This is an outstanding service for Sophia because... A service such as... would not be beneficial to Sophia because...	Physical Barrier - Because Sophia has difficulty with her legs, this means that her mom struggles to get her to appointments as she has trouble with her mobility.	Solution - A solution to this problem is that Sophia could gain a wheelchair from the NHS. This is possible as she has trouble walking therefore will qualify for a free wheelchair from the NHS. Justification - Therefore, if Sophia has a wheelchair her Mom can push her around. This will mean it is easier for her to get her to appointments because...	Motorised wheelchair - An unrealistic solution that I thought of is the use of a motorised wheelchair, however this would not be suitable for Sophia as she would find it very challenging to operate the wheelchair herself. This would be due to her lack of vision and hearing, therefore it would be difficult for her to navigate around Birmingham City Centre efficiently and safely.

Final Task – Use your time to reflect back on the work you have completed for Component 1 Learning Aim B.

Your Task:

- You need to self-assess your work for the whole of Component 2 Learning Aim A.
- You need to read your work and tick off each checkpoint for each criteria ONLY if you have achieved it.
- Once you have completed the checklist you need to write something that you have done well, for example... “I have explained each of the services to meet their needs really well – I have done this by including a lot of detail about each service and how it suits Alfie and Sophia”.
- Once you have wrote something you have done well you need to write something you can improve on or need to do to pass, for example... “I need to add more explicit detail about Sophia’s needs and the issues she faces on a daily basis in order for the services to match”.

P1: P.I.E.S Tables:

- ☐ **Have you produced a table for Alfie's needs and services?**
- ☐ **Have you produced a table for Sophia's needs and services?**
- ☐ Are all of your spellings correct?
- ☐ **Have you checked your punctuation?** *Make sure sentences are not too long and they have used full stops instead of lots of commas.*
- ☐ **Are your titles and subtitles in bold and clear to see?**
- ☐ Have you discussed Alfie's/Sophia's **needs (issues they face)?**
- ☐ Have you clearly **stated and explained services** that meet these needs? *(Such as domiciliary care, GP, physiotherapy, counselling, opticians and so on)*
- ☐ **Have you referenced any information you have used offline?** *With the correct website?*

What have you done well?

What area do you need to work on for it to be completed?

P2: Barriers

- ☐ **Have you wrote about three different barriers?** *(Physical, sensory, geographical, language, discrimination or intellectual) that would prevent Sophia attending an appointment at BCH?*
- ☐ **Are all your spellings correct?**
- ☐ **Have you checked your punctuation?** *Make sure sentences aren't too long and they have used full stops instead of lots of commas.*
- ☐ **Are your titles and subtitles in bold and clear to see?**
- ☐ **Have you introduced the topic...** *stating the basic information in the opening sentences?*
- ☐ **Have you concluded your paragraphs?** *For example... Therefore, this is a barrier to Sophia accessing BCH because...*

What have you done well?

What area do you need to work on for it to be completed?

M1: Solutions (Part One)

- ☐ Have you wrote a realistic solution under each of their barriers? That would allow Sophia to access an appointment at BCH?
- ☐ Are all of your spellings correct?
- ☐ Have you checked your punctuation?
- ☐ Have you made it clear to see that it is a solution? *Have you used a subtitle?*

What have you done well?

What area do you need to work on for it to be completed?

M1: Similarities and Differences (Part Two)

- ☐ Have you completed the table? *Have you put plenty of detail in either the difference OR the similarities box?*
- ☐ Are your similarities the same?
- ☐ Are the differences different and explained what different treatment they need?
- ☐ Are all of your spellings correct?
- ☐ Have you checked your punctuation?

What have they done well?

What area do they need to work on for it to be completed?

D1: Final Summary Table

- ☐ **Have you filled in their needs?**
- ☐ **Have you wrote one service?** – not just “hospital”, it needs to be “Birmingham Children’s Hospital”
- ☐ **Have you used a barrier from merit task?**
- ☐ **Have you justified the solution** – *have you wrote why they have chosen it?*
- ☐ **Have you wrote about other possible solutions that you did not think would be as effective?**
- ☐ Are all of your **spellings** correct?
- ☐ **Have you checked their punctuation?**

What have they done really well?

What area do they need to work on for it to be completed?
